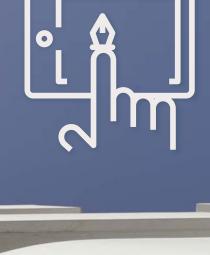
Cultural Heritage on Mobile Devices

a comparison of apps dealing with **Bauhaus World Heritage Sites** in Israel and Germany

Joatan Preis Dutra

PhD candidate at Bauhaus-University Weimar / Germany Lecturer at De Montfort University Leicester / UK





About me

Joatan Preis Dutra (Jonny)

Academic Career: Germany & UK

Kiel

Bremen

Weimar (& Berlin)

Leicester



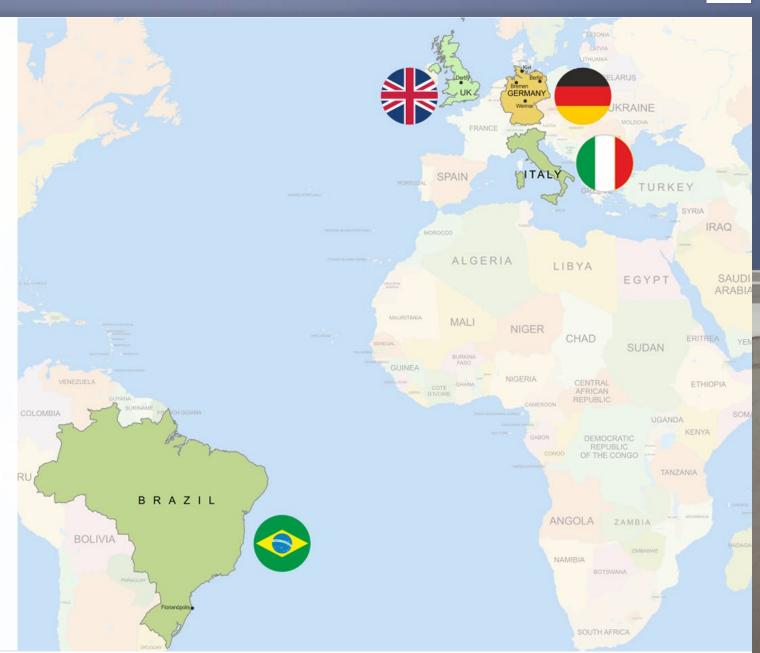






From: Florianópolis / Brazil

(Italian born and braised in Brazil)



About me



BA (Hons) in History and Teaching Florianópolis / Brazil - 2002





MSc in Multimedia Production Kiel / Germany - 2006







MSc in Digital Media Bremen / Germany - 2011







PhD Candidate in Media
Weimar / Germany (Mobile Media Group)







Lecturer in Media Production
Leicester / UK (Leicester Media School)







UNESCO World Heritage Sites (WHS)



United Nations
Educational, Scientific and
Cultural Organization

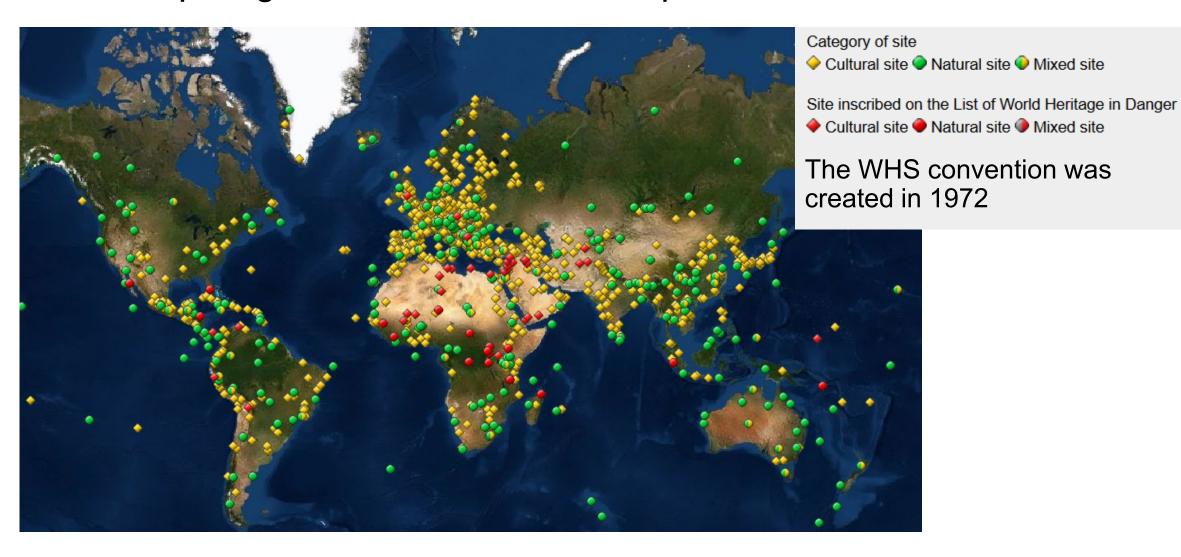


- World
- Heritage
- Convention



WHS in Israel and Germany

WHS Map: High concentration in Europe



WHS in Israel and Germany

Some considerations regarding the WHS in both countries:

- Both countries present locations under the WHS list, including Bauhaus sites.
- In terms of territory, Germany is about 17 times bigger than Israel. This can reflect on the number of WHS locations.

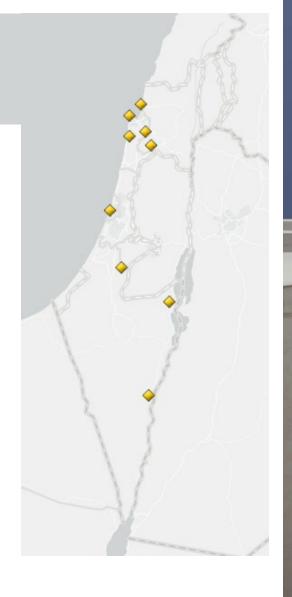


WHS in Israel

9 Cultural sites:

Acceptance of the Convention: 6 October 1999

- Masada (2001)
- Old City of Acre (2001)
- White City of Tel-Aviv the Modern Movement (2003)
- Biblical Tels Megiddo, Hazor, Beer Sheba (2005)
- Incense Route Desert Cities in the Negev (2005)
- Bahá'i Holy Places in Haifa and the Western Galilee (2008)
- Sites of Human Evolution at Mount Carmel: The Nahal Me'arot / Wadi el-Mughara Caves (2012)
- Caves of Maresha and Bet-Guvrin in the Judean Lowlands as a Microcosm of the Land of the Caves (2014)
- Necropolis of Bet She'arim: A Landmark of Jewish Renewal (2015)



WHS in Germany

43 Cultural Sites

- Aachen Cathedral (1978)
- Speyer Cathedral (1981)
- Würzburg Residence with the Court Gardens and Residence Square (1981)
- Pilgrimage Church of Wies (1983)
- St Mary's Cathedral and St Michael's Church at Hildesheim (1985)
- Roman Monuments, Cathedral of St Peter and Church of Our Lady in Trier (1986)
- Castles of Augustusburg and Falkenlust at Brühl (1984)
- Hanseatic City of Lübeck (1987)
- Frontiers of the Roman Empire (1987, 2005, 2008)
- Palaces and Parks of Potsdam and Berlin (1990,1992, 1999)
- Abbey and Altenmünster of Lorsch (1991)

- Mines of Rammelsberg, Historic Town of Goslar and Upper Harz Water Management System (1992, 2010)
- Maulbronn Monastery Complex (1993)
- Town of Bamberg (1993)
- Völklingen Ironworks (1994)
- Collegiate Church, Castle and Old Town of Quedlinburg (1994)
- Bauhaus and its Sites in Weimar,
 Dessau and Bernau (1996, 2017)
- Cologne Cathedral (1996)
- Luther Memorials in Eisleben and Wittenberg (1996)
- Classical Weimar (1998)
- Museumsinsel (Museum Island), Berlin (1999)
- Wartburg Castle (1999)
- Garden Kingdom of Dessau-Wörlitz (2000)
- Monastic Island of Reichenau (2000)

Ratification of the Convention: 23 August 1976

WHS in Germany

43 Cultural Sites (cont.)

- Zollverein Coal Mine Industrial Complex in Essen (2001)
- Upper Middle Rhine Valley (2002)
- Historic Centres of Stralsund and Wismar (2002)
- Muskauer Park / Park Mużakowski (2004)
- Town Hall and Roland on the Marketplace of Bremen (2004)
- Old town of Regensburg with Stadtamhof (2006)
- Berlin Modernism Housing Estates (2008)
- Fagus Factory in Alfeld (2011)
- Prehistoric Pile Dwellings around the Alps (2011)
- Margravial Opera House Bayreuth (2012)
- Bergpark Wilhelmshöhe (2013)
- Carolingian Westwork and Civitas Corvey (2014)

- Speicherstadt and Kontorhaus District with Chilehaus (2015)
- The Architectural Work of Le Corbusier, an Outstanding Contribution to the Modern Movement (2016)
- Caves and Ice Age Art in the Swabian Jura (2017)
- Archaeological Border complex of Hedeby and the Danevirke (2018)
- Naumburg Cathedral (2018)
- Erzgebirge/Krušnohoří Mining Region (2019)
- Water Management System of Augsburg (2019)

3 Natural Sites

- Messel Pit Fossil Site (1995)
- Ancient and Primeval Beech Forests of the Carpathians and Other Regions of Europe (2007, 2011, 2017)
- Wadden Sea (2009, 2014)

Ratification of the Convention: 23 August 1976

WHS in Germany

Just "natural" and "cultural" (and "mixed") sites?



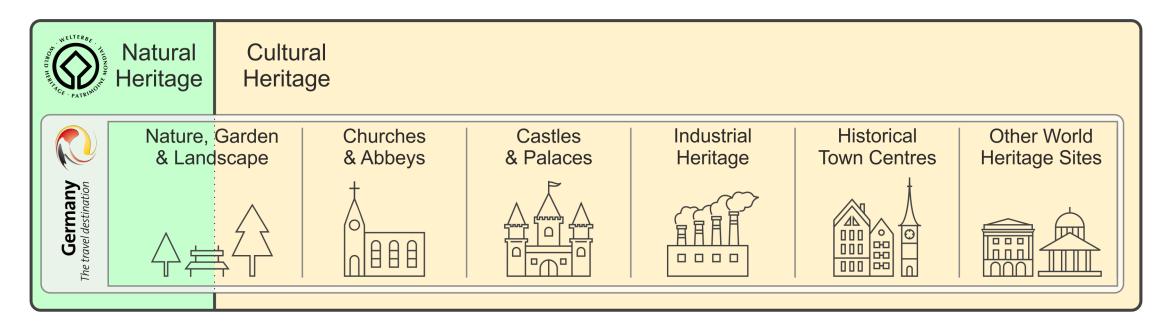
WHS in Germany — The German Nacional Tourist Board (GNTB)



On behalf of the German federal government, the GNTB has been working internationally to promote Germany as a travel destination.

The German association UNESCO-Welterbestätten Deutschland e.V. wishes to increase awareness of Germany's world heritage sites http://www.unesco-welterbe.de/en/

The GNTB divided the WHS into more categories than just "natural" and "cultural".



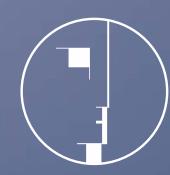
UNESCO World Heritage Sites (WHS) & Bauhaus



United Nations Educational, Scientific and Cultural Organization







- World
- Heritage
- Convention



White City in Tel Aviv





WHS Bauhaus Sites in Germany

Weimar:

- The 'Van de Velde' building, 1905-06, and
- The 'Main Building', 1904-11, former the Applied Art School.
- Haus Am Horn, 1923.

Dessau:

 Bauhaus Building, the group of seven Masters' Houses, 1926.

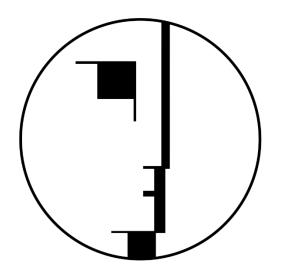
Bernau (added in 2017 to WHS list):

 Houses with Balcony Access in Dessau and the ADGB Trade Union School









- Hauptgebäude der Bauhaus-Universität
 / Main Building Bauhaus University
- Ehemalige Kunstgewerbeschule
 / Former School of Arts and Crafts
- Haus am Horn







WH Bauhaus sites in Israel & Germany

Different profiles



White City / Tel Aviv







Weimar



Dessau



Bernau

How about the apps?



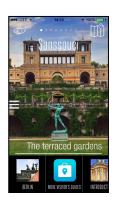


29 Apps (by July 2018)











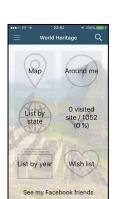




























- 29 Apps (by July 2018)
 - including one developed for the German Nacional Tourist Board (GNTB) including all the German WHS: UNESCO Welterbe





UNESCO Welterbe



Bauhaus and its Sites in Weimar and Dessau

As a university of design, the Bauhaus School revolutionised 20th century art and architecture around the world. Today the original buildings in Weimar and Dessau, along with a range of museums and exhibitions, provide an insight into a movement that still seems innovative today.

In December 1996, almost 70 years to the day since the dedication of the Gropius



29 Apps (by July 2018) - App: UNESCO Welterbe





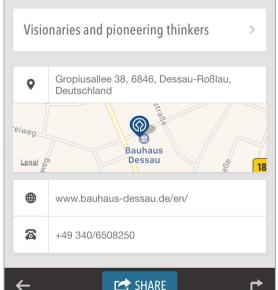
Bauhaus sites in Weimar, Dessau and Bernau

b>The Bauhaus art school revolutionised artistic and architectural thinking and work in the 20th century. Today, the original buildings in Weimar, Dessau and Bernau, along with museums and exhibitions, provide an insight into this formative building block of the modern age.

Almost exactly 70 years after the inauguration of the Gropius building in Dessau, the Bauhaus sites in Dessau and Weimar became UNESCO World Heritage Sites in December 1996. The buildings designed by professors including Walter Gropius, Hannes Meyer and Wassily Kandinsky defined the Bauhaus style, which had a decisive influence on the architecture of the 20th century. In July 2017, the World Heritage Site was expanded to include the



development in the construction of social nousing. Construction of the ADGB Trade Union School in Bernau was overseen by Hans Wittwer and Hannes Meyer, who held the position of director of the Bauhaus in Dessau from 1928 to 1930. The Trade Union School remains a preeminent example of separate, individual structures integrated cohesively into the surrounding natural landscape. The historical Bauhaus canteen in Dessau features stools designed by Marcel Breuer, where students can still sit and eat while passionately philosophising about modernity. PART OF





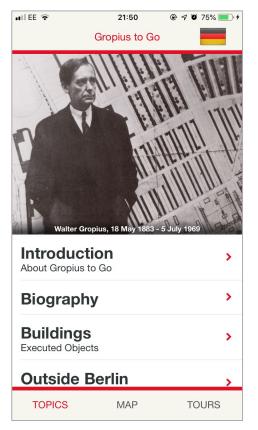
- 29 Apps (by July 2018)
 - including 3 about Bauhaus:



Topographie der Moderne



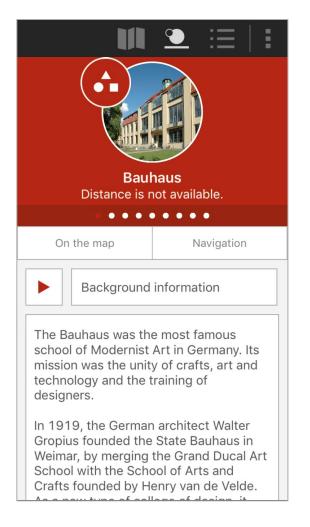
Bauhaus-Archiv (Berlin)

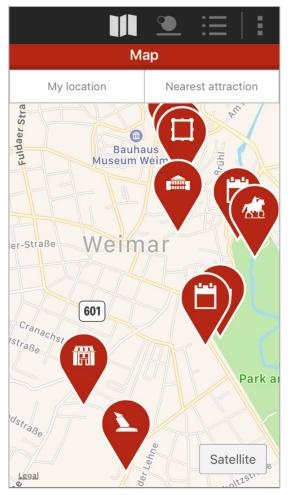


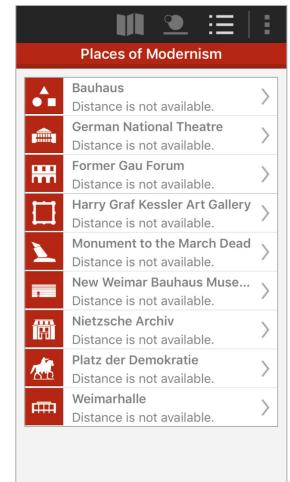
Gropius to Go

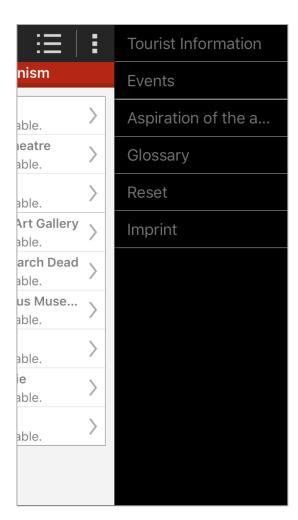
Dedicated Bauhaus apps in Germany

App: Topographie der Moderne









Dedicated Bauhaus apps in Germany

App: Bauhaus-Archiv

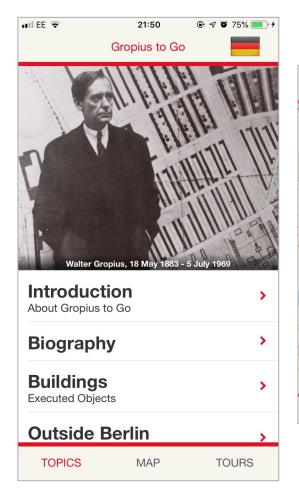


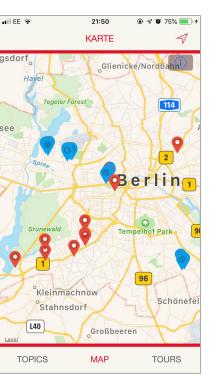




Dedicated Bauhaus apps in Germany

App: Gropius To Go











Altonaer Straße 4/14 Berlin

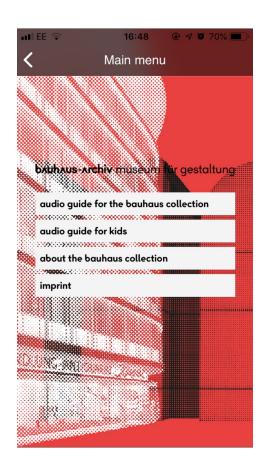
This block of flats by Oscar Niemeyer on the edge of the Hansaplatz stands on striking Vshaped supports. The fifth floor, which Niemeyer envisaged as a single large community room for the residents, is clearly marked out by the ribbon windows in the façade. The slightly tapered bulkheads for the supporting structure are equally noteworthy and function as a lateral boundary to the loggias.

TOPICS MAP **TOURS**

More apps

• With the centennial of Bauhaus, it is possible to find even more apps after the previous counting:





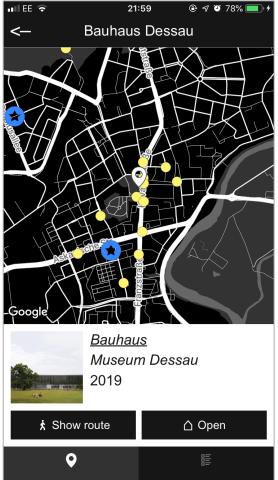


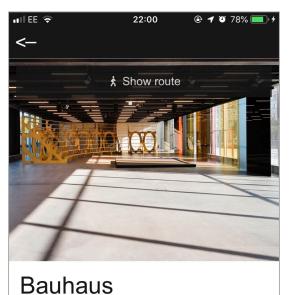
⊕ 4 ② 78% ■

More apps

App: Bauhaus Dessau

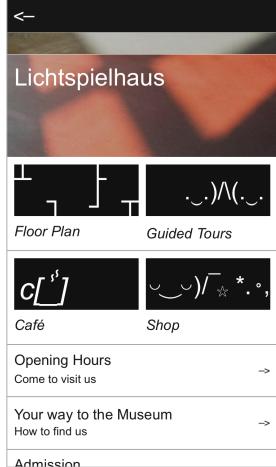






Museum Dessau 2019

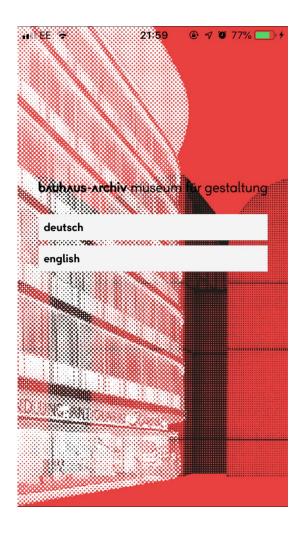
The Bauhaus Museum Dessau was built following the design of the addenda architects architecture office. The architects developed a building within the building and provided a stage for popular Bauhaus materials – with a wide

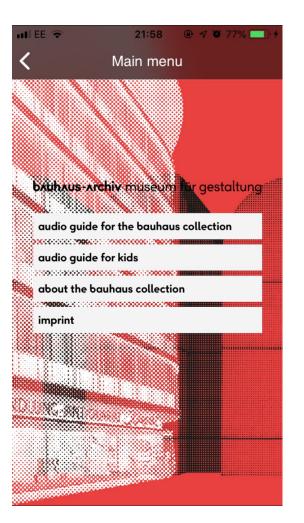


atl EE 🤝

More apps

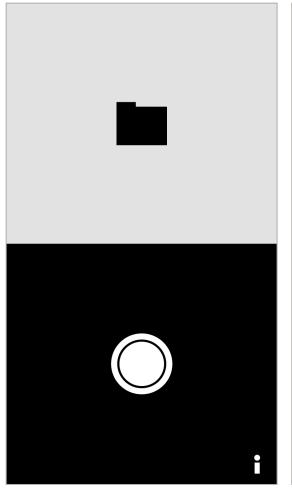
App: Bauhau-Archiv (Temporary)



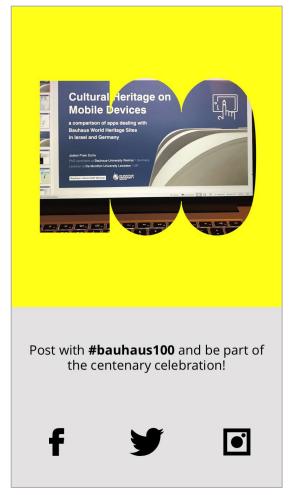


More apps

App: I See Bauhaus (#Bauhaus100)

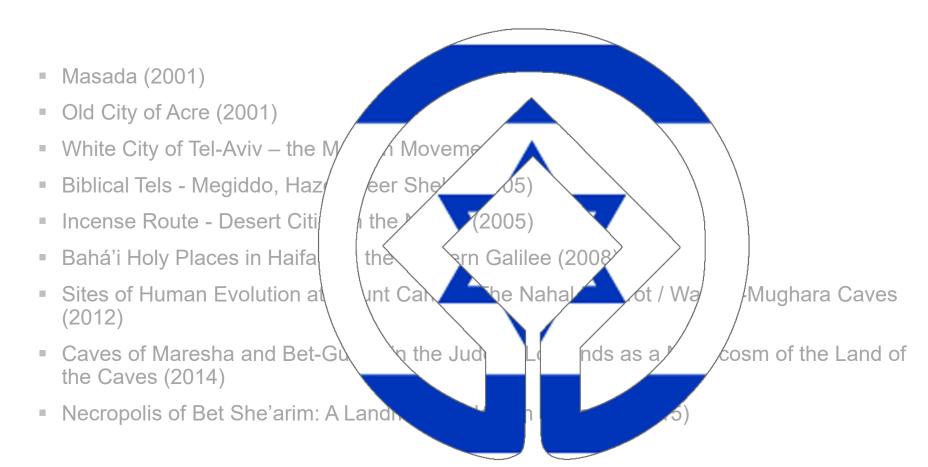






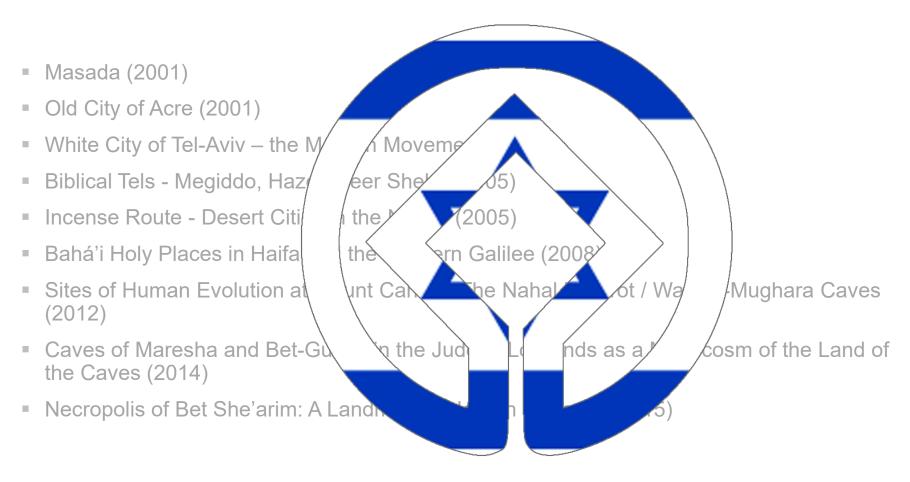


• How about Israel?





• Unfortunately were found 0 dedicated apps so far... < </p>

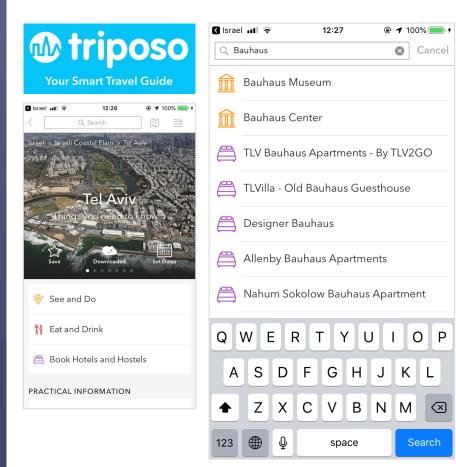




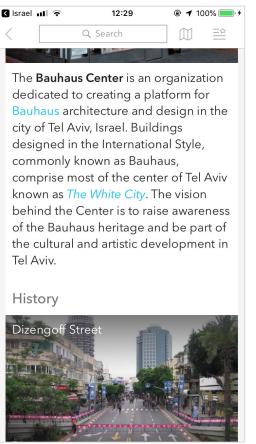
- Maybe in reason of searching for them in English (and in the UK)
- Just found "generic" touristic apps related to Israel and its main cities (but not White City or Bauhaus)



• From the related ones to Tel Aviv, "Triposo" (a tourism app available for the main cities in the planet) was the one that offered more information about the White City (based on Wikipedia)









Dedicated apps

Why it is important to develop a dedicated app?

- Control the narrative (no long texts from Wikipedia)
- Tailored information
- Interface designed for the tourism profile: age, content and languages.
- Offering features, such as: tours, maps, articles, etc.
- Offering services: guided-tours, tickets to museums, etc.

Interface/Features Recommendations





Profile:

- More than one building / monument
- Need to move through the city / directions
- Getting cultural information regarding each monument
- Access to further information / activities

Layout

Place Content in one screen

All the needed information is visually placed on the full screen, without the need to scrolling or dragging to access the content. [33] [28] [5] [26] [23] [13] [30] [8] [1] [34]

Providing search bar

Specially if your app has a lot of content, it might help your user to find easier the desired information. [29] [14] [1]

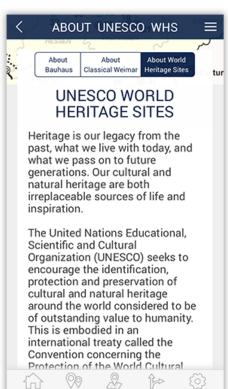
Layout

Consistency between different sections

The layout maintains the same visual structure when accessing different content sections of the App. [28] [5] [31] [26] [35] [13] [29] [11] [8] [20] [1] [21]

• Orientation: provide session title
Let the users know where they are inside your
structure. [11] [1]





Navigation

Number of taps to achieve information

One of the main advantages of developing a dedicated app is to go direct to the point. It is best if you don't need to do more than 3 taps to get the desired information.

One Level Navigation Menu

When planning your content, try to optimize it in a way to avoid tapping/clicking several times to get the content. [33] [35] [30]

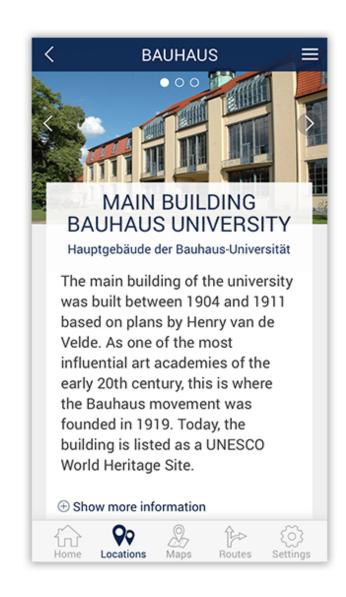
Recommendations

Navigation

Items in the main menu Do not overdo your main menu. A good suggestion it to put up to 5 items in the main menu. If your app needs more features, try including a "hamburger" menu



with the secondary features and settings.



Navigation

Self-explanatory menu

Use words that translates well the sections presented in your main navigation. Don't assume the user has any previous knowledge about your content. [33] [10] [31] [26] [30] [11]



Always visible

Don't hide the main menu in sections of the app. Being always visible increases the usability. [7] [20] [1] [21]

Navigation

Enable gestures

Beyond common gestures as scrolling, the app also offers other interaction gestures, such as swapping, dragging, pinching, etc.

Presence of Back button

This can be signed just as an icon, or as a "back" text, or even displaying the previous section name. Despite the Android smartphones have a "back" button on its physical device, this feature addresses just to the presence of a back button on the app interface.



Design

Limited user of colours

The app limits itself up to three different colours, including the background. [18] [31] [26] [32] [23] [33] [29] [11] [1] [34]

Simple design

Simple design is reinforced by low use of colours, white space and limited graphic additions, use of margins and spaces. [33] [5] [26] [32] [35] [13] [29]

Design

Use of icons

The presence of icons to reinforce an information, as main navigation or inside content. [33] [7] [26] [32] [17] [35] [23] [13] [22] [19] [29] [25] [30] [8] [12] [34] [21]



Space between buttons or other clickable items

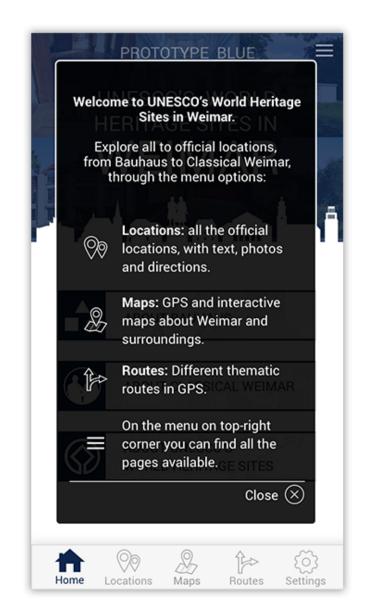
Consider the size of the fingers and leave a reasonable space between clickable items.

[24] [5] [18] [31] [23] [19] [30] [8] [1] [34]

Recommendations

Content

Information at start screen When the app is opened, an introductory or explanation text is presented. Info at start screen. [3] [10] [22] [25] [11] [2]



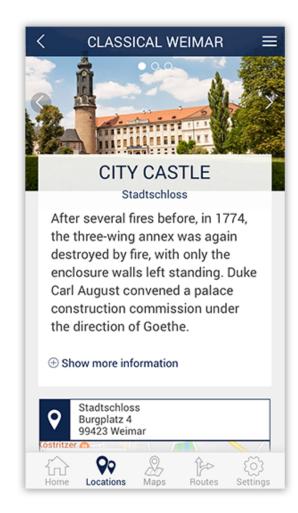
Recommendations

Content

Use short text

Try to use no more than two paragraphs of text referring/explaining the WHS, in order to avoid generating vertical scrolling. Offer to "click/tap" to see more text, if it is the case. [33] [28] [26]

[35] [13] [8] [20] [1] [34] [21]





Provide action feedback

The app clearly shows on its interface a visual feature regarding an activity, such as section highlight or downloading bar, as example. In some cases, confirmation before deleting/uploading. [33] [7] [35] [29] [25] [12] [1]

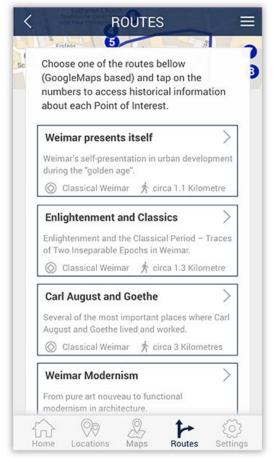
Provide share options

The possibility to share an information by e-mail, social networking or other communication channels can be a plus.

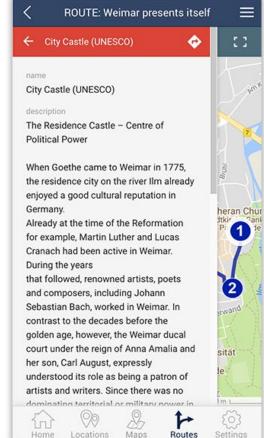
Prevent information loss

When back from a section, the app presents the previous information without any loss, especially on multi-levels content. [33] [35] [29] [11] [2] [20]

• Tours / Routes
When your target is spread in different locations, offering a tour could be a great feature. Try to provide even different tours, varying in length, time and topics. [6] [15]







Tactile feedback

Clickable buttons with tactile feedback or sound helps the user to understand the actions, specially if you are designing for elderly audience. [7] [34] [30] [34]

- Considering surrounding environment.
 - Before including audios and videos, consider how your users going to use your app, while walking between locations. [3] [22] [25]
- Provide notification of location-based.

In some cases, you can active a notification based on GPS location, in case your app is designed to not being used on all the time. [3] [27] [14] [16]

Use of visual clues for visited POI.

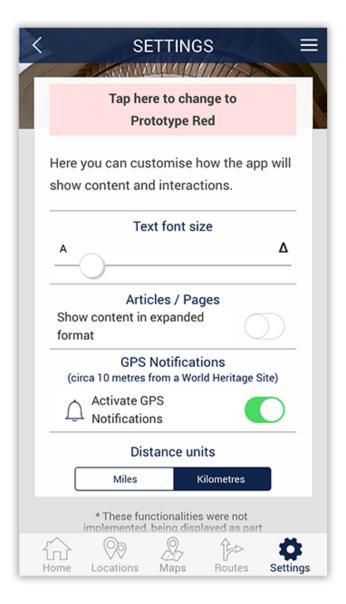
If your app has several locations, it can be a good idea to show visually the already visited locations or sections. [17] [14] [1]

Large screen font / optimal size.

Try to offer the possibility to change your font-size on menus and texts, specially if your audience includes elderly people. [7] [24] [28] [5] [31] [1] [34] [23]

 Allowing personalization / configuration.

Fonts, GPS notifications, Expanded/Contracted content, etc. Whatever your content offer, offering customization may help the user to have a better experience. [35] [4] [29] [20] [34]



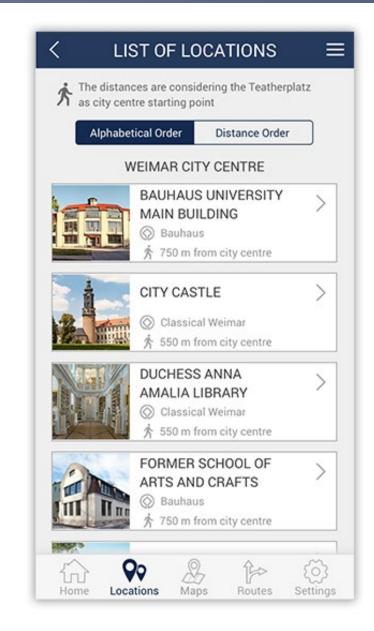
Features and Media

- Use of Aesthetics graphics / Photos
 - The use of images/photos reinforce the content and makes sure that you are in the right place. The use of images also helps to create a more pleasant information. [18] [26] [32] [17] [4] [13] [19] [30] [8] [12] [11] [34] [21]
- Use of Augmented Reality

If the app idea allows it, why not offering an AR option? Just have in mind that AR normally consumes more battery. Plan short AR interactions.

Video/Audio

Offering media in video or audio formats can be tricky, if your user is using the smartphone without phones while walking in the city.



Mobile OS

ALWAYS go for both most popular OS At least offer your content equally for Android and iOS devices.







- [1] Naveed Ahmad, Aimal Rextin, and Um E Kulsoom. 2017. Perspectives on usability guidelines for smartphone applications: An empirical investigation and systematic literature review. *Information and Software Technology* (October 2017). DOI:https://doi.org/10.1016/j.infsof.2017.10.005
- [2] A. S. Ajibola and L. Goosen. 2017. Development of heuristics for usability evaluation of m-commerce applications. 1–10. DOI:https://doi.org/10.1145/3129416.3129428
- [3] Alaa Alkhafaji, Mihaela Cocea, Jonathan Crellin, and Sanaz Fallahkhair. 2017. Guidelines for designing a smart and ubiquitous learning environment with respect to cultural heritage. 334–339. DOI:https://doi.org/10.1109/RCIS.2017.7956556
- [4] Alaa Alkhafaji, Sanaz Fallahkhair, Mihaela Cocea, and Jonathan Crellin. 2016. A Survey Study to Gather Requirements for Designing a Mobile Service to Enhance Learning from Cultural Heritage. In *Adaptive and Adaptable Learning*, Katrien Verbert, Mike Sharples and Tomaž Klobučar (eds.). Springer International Publishing, Cham, 547–550. DOI:https://doi.org/10.1007/978-3-319-45153-4_60
- [5] Christopher Antoun, Jonathan Katz, Josef Argueta, and Lin Wang. 2017. Design Heuristics for Effective Smartphone Questionnaires. Social Science Computer Review (September 2017), 089443931772707. DOI:https://doi.org/10.1177/0894439317727072
- [6] Kevin Baker and Steven Verstockt. 2017. Cultural Heritage Routing: A Recreational Navigation-based Approach in Exploring Cultural Heritage. *Journal on Computing and Cultural Heritage* 10, 4 (July 2017), 1–20. DOI:https://doi.org/10.1145/3040200
- [7] Judy van Biljon and Karen Renaud. 2016. Validating Mobile Phone Design Guidelines: Focusing on the Elderly in a Developing Country. In *Proceedings of the Annual Conference of the South African Institute of Computer Scientists and Information Technologists* (SAICSIT '16), 44:1–44:10. DOI:https://doi.org/10.1145/2987491.2987492
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- [9] Namho Chung, Hyunae Lee, Jin-Young Kim, and Chulmo Koo. 2017. The Role of Augmented Reality for Experience-Influenced Environments: The Case of Cultural Heritage Tourism in Korea. *Journal of Travel Research* (May 2017), 004728751770825. DOI:https://doi.org/10.1177/0047287517708255

- [10] Ingrid Costa, Williamson Silva, Adriana Lopes, Luis Rivero, Bruno Gadelha, Elaine Oliveira, and Tayana Conte. 2016. An Empirical Study to Evaluate the Feasibility of a UX and Usability Inspection Technique for Mobile Applications. 595–599.
 DOI:https://doi.org/10.18293/SEKE2016-127
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Thank you!

Cultural Heritage on Mobile Devices

a comparison of apps dealing with **Bauhaus World Heritage Sites** in Israel and Germany

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